

EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	999	(escalat\$3 or elevat\$3) near8 (notification or trouble or ticket)	US-PGPUB; USPAT	OR	ON	2008/11/06 17:02
S2	364	S1 same (time or date)	US-PGPUB; USPAT	OR	ON	2008/11/06 17:02
S3	158	S2 and (help near2 desk or customer near2 service or agent)	US-PGPUB; USPAT	OR	ON	2008/11/06 17:03
S4	58	S3 and (@ad<"20010130" or @rlad<"20010130")	US-PGPUB; USPAT	OR	ON	2008/11/06 17:03
S5	344930	(different or multiple) near3 (device or endpoint)	US-PGPUB; USPAT	OR	ON	2008/11/06 17:29
S6	17703	S5 near4 (client or user or enduser or subscriber or buddy)	US-PGPUB; USPAT	OR	ON	2008/11/06 17:30
S7	902	S6 same (conversation or session)	US-PGPUB; USPAT	OR	ON	2008/11/06 17:30
S8	47	S7 same (invit\$3 or join\$3)	US-PGPUB; USPAT	OR	ON	2008/11/06 17:30

11/6/08 8:37:14 PM

C:\Documents and Settings\pwinder\My Documents\EAST\Workspaces\Default EAST Workspace (Flat Panel).wsp